



SMT.KAMALADEVI GAURIDUTT MITTAL COLLEGE OF ARTS & COMMERCE
NAHAR NAGAR , NEAR LIBERTY GARDEN , MALAD(WEST), MUMBAI-64
Academic year 2017-2018

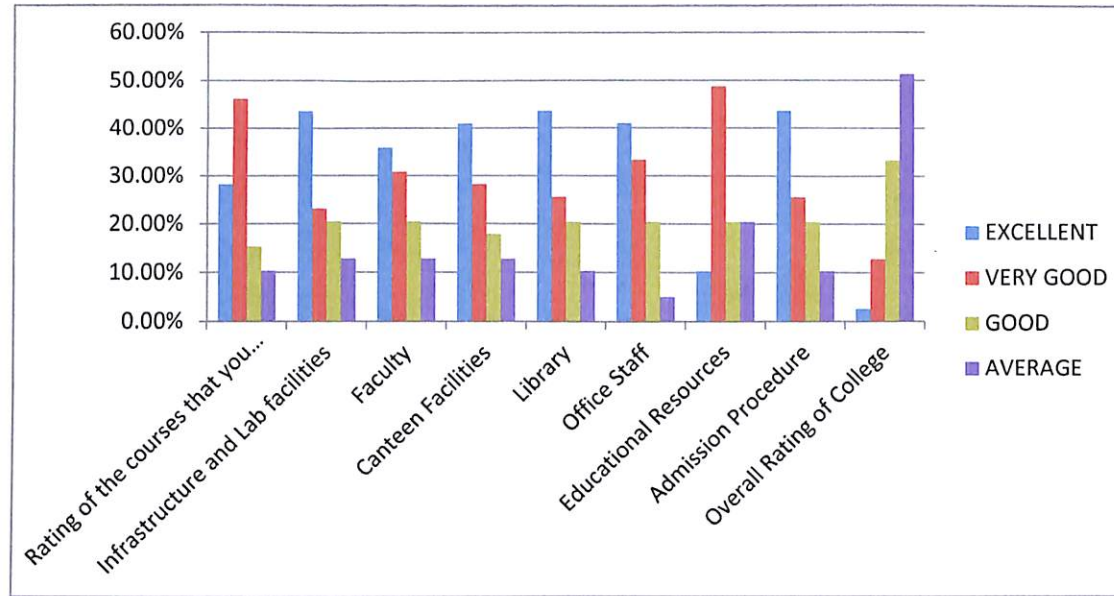
FEEDBACK OF ALUMNI

QUESTION	EXCELLENT	VERY GOOD	GOOD	AVERAGE
Rating of the courses that you have learnt in the college in relation to your current job / occupation	28.20%	46.20%	15.40%	10.30%
Infrastructure and Lab facilities	43.60%	23.10%	20.50%	12.80%
Faculty	35.90%	30.80%	20.50%	12.80%
Canteen Facilities	41%	28.20%	17.90%	12.80%
Library	43.60%	25.60%	20.50%	10.30%
Office Staff	41%	33.30%	20.50%	5.10%
Educational Resources	10.30%	48.70%	20.50%	20.50%
Admission Procedure	43.60%	25.60%	20.50%	10.30%
Overall Rating of College	2.60%	12.80%	33.30%	51.30%




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ALUMNI FEEDBACK 2017-18




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Academic year 2017-2018

FEEDBACK FROM ALUMNI

FEEDBACK COLLECTION PROCESS:

To have a comprehensive idea on the opinion of the alumni about the institution, and the resources and infrastructure, alumni feedback is generally obtained on annual degree distribution ceremony from the outgoing students on the completion of their course.

FEEDBACK ANALYSIS:

The obtained feedback is consolidated to prepare the report .The data entered in the prescribed format by alumni is converted into a comprehensive format. Parameter wise analysis is done.

ACTION TAKEN REPORT:

Sr. No.	Key Points	Action Taken
1	Practical aspects covered in the syllabus to provide exposure to the students.	Value added courses on digital marketing, retail management and soft skill development and guest lectures were conducted to enhance the skills of the students. Hands-on Experience was provided to the students during sessions.
2	Infrastructure such as renovation of administrative office and facilities such as water purifier and fire extinguisher	Requirement of the upgradation of the infrastructure done and provided the required facilities .Water purifier, fire extinguisher and air conditioners are regularly maintained




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EMPLOYER FEEDBACK

QUESTION	(Strongly Agree) %	(Agree) %	(Neutral) %	(Disagree) %
Ability to contribute to the goal of the organization	65.00%	25.00%	10.00%	0.00%
Planning and organization skills	77.00%	8.00%	5.00%	8.00%
Communication skills and soft skills	95.00%	2.00%	1.00%	1.00%
Obedience and relationship with Seniors	91.00%	3.00%	0.00%	4.00%
Leadership, Team spirit and Initiative	73.00%	9.00%	12.00%	1.00%
Relationship with peers / subordinates	61.00%	10.00%	9.00%	15.00%
Willingness to learn new techniques, adopt new ideas etc	88.00%	10.00%	0.00%	2.00%




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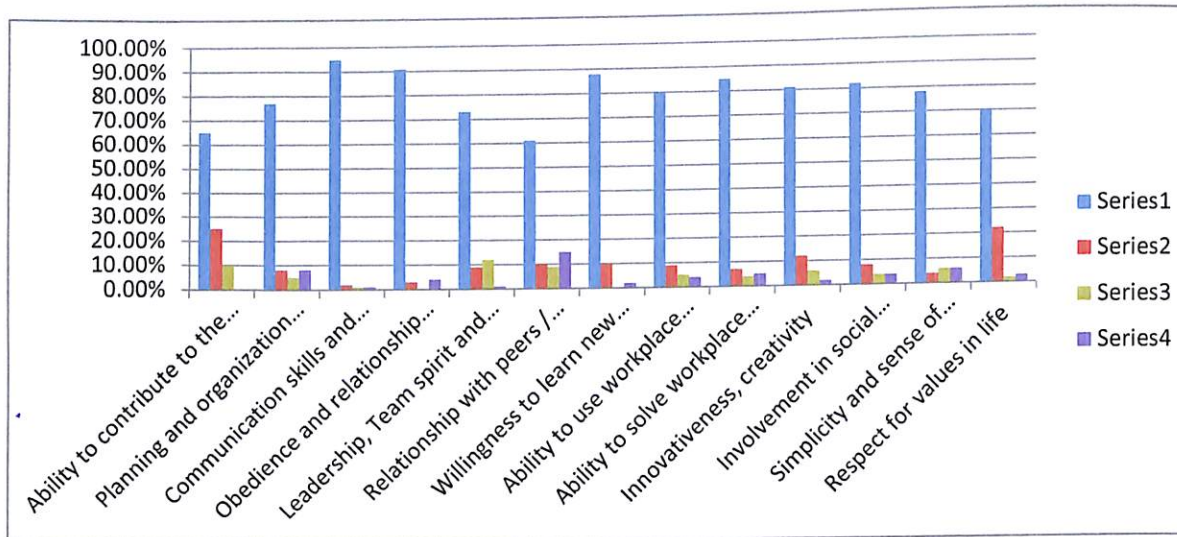
Ability to use workplace equipment	80%	9.00%	5.00%	4.00%
Ability to solve workplace problems	85%	7.00%	4.00%	5.10%
Innovativeness, creativity	81.00%	12.00%	6.00%	2.00%
Involvement in social activities	82.00%	8.00%	4.00%	4.00%
Simplicity and sense of belonging	78.00%	4.00%	6.00%	6.00%
Respect for values in life	70.00%	22.00%	2.00%	3.00%




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EMPLOYER FEEDBACK 2017-18



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Academic year 2017-2018

EMPLOYERS FEEDBACK

FEEDBACK COLLECTION PROCESS:

The feedback from the employers is collected to obtain an idea about the industry readiness and skills of students of the institution, as employees. Relevance of the curriculum to the corporate sector is also assessed.

FEEDBACK ANALYSIS:

The obtained feedback is consolidated to prepare the report .The data entered in the prescribed format by employers is converted into a comprehensive format. Parameter wise analysis is done.

ACTION TAKEN REPORT:

Sr. No.	Key Points	Action Taken
1	Relevance of curriculum to the requirements of the employment	Courses on Digital Marketing, Retail Management are offered along with other courses to make them industry ready
2	Corporate readiness of the students is assessed	Evaluation consists of application level questions to the students




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STUDENTS FEEDBACK Academic year 2017-2018

QUESTION	(Strongly Agree) %	(Agree) %	(Neutral) %	(Disagree) %	(Strongly Disagree) %
Punctuality	80%	9.00%	5.00%	4.00%	2.00%
Regularity	85%	7.00%	4.00%	5.10%	1.00%
Teaching is as per syllabus	81.00%	12.00%	6.00%	2.00%	0.00%
Completion of the syllabus within the given time frame	90.00%	3.00%	3.00%	2.00%	2.00%
Content clarity	83.00%	11.00%	3.00%	2.00%	1.00%
Clarity in communication	71.00%	23.00%	5.00%	1.00%	0.00%
Thorough with concepts and topics of the subject	76.00%	16.00%	6.00%	1.00%	1.00%
Prepared for the classes	82.00%	8.00%	4.00%	4.00%	2.00%
Encourages to participate in extra curricular activities	78.00%	4.00%	6.00%	6.00%	6.00%
Illustrates the concepts through examples and application	70.00%	22.00%	2.00%	3.00%	3.00%
Approach towards teaching	65.00%	25.00%	10.00%	0.00%	0.00%
Inclusion of latest developments in subject taught	77.00%	8.00%	5.00%	8.00%	2.00%
Ability to clarify doubts	95.00%	2.00%	1.00%	1.00%	1.00%
Availability and accessibility	91.00%	3.00%	0.00%	4.00%	2.00%
Encourages participation and discussion in the class	73.00%	9.00%	12.00%	1.00%	5.00%
Explanation of difficult points	61.00%	10.00%	9.00%	15.00%	5.00%



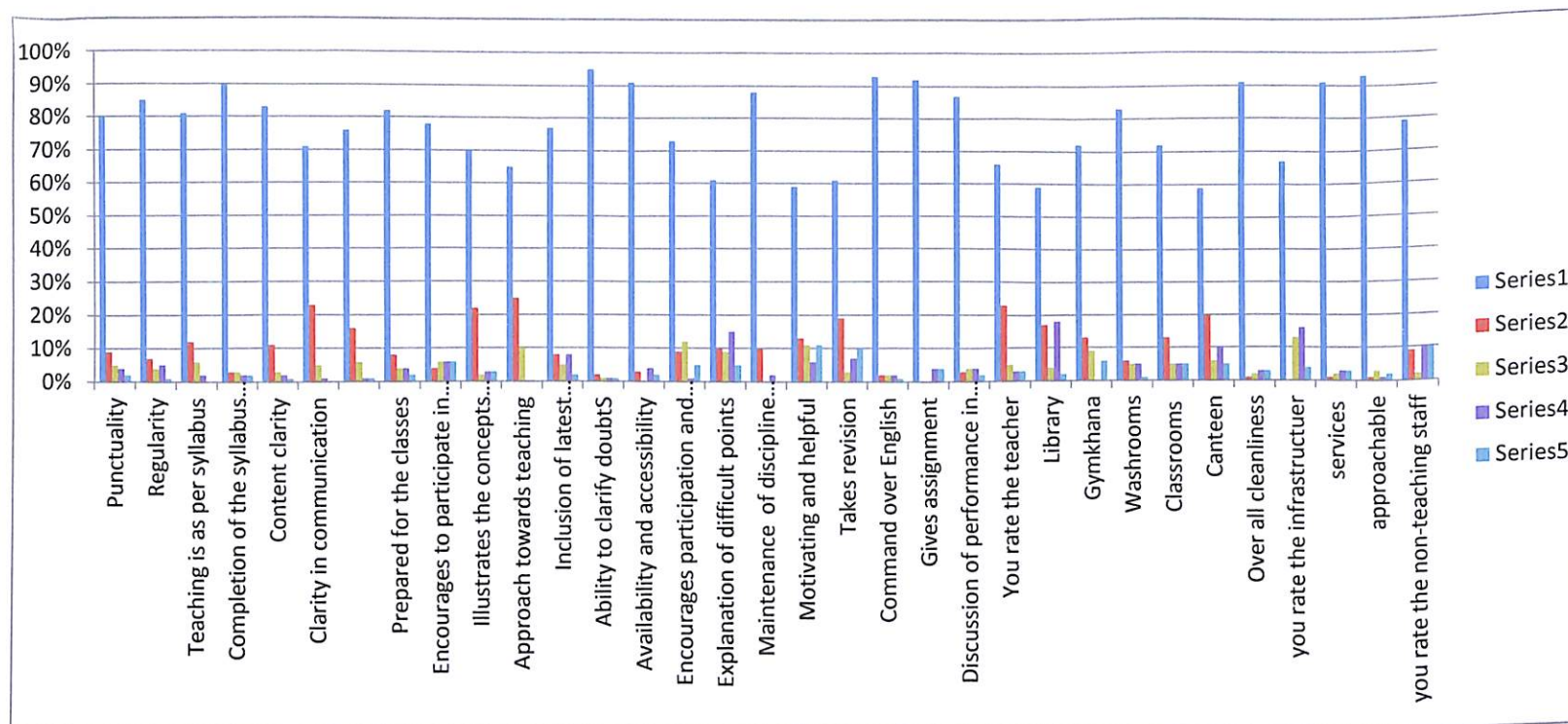
Principal
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Maintenance of discipline and class control	88.00%	10.00%	0.00%	2.00%	0.00%
Motivating and helpful	59.00%	13.00%	11.00%	6.00%	11.00%
Takes revision	61.00%	19.00%	3.00%	7.00%	10.00%
Command over English	93.00%	2.00%	2.00%	2.00%	1.00%
Gives assignment	92.00%	0.00%	0.00%	4.00%	4.00%
Discussion of performance in assignments	87.00%	3.00%	4.00%	4.00%	2.00%
Rating of teaching learning process	66.00%	23.00%	5.00%	3.00%	3.00%
Library	59.00%	17.00%	4.00%	18.00%	2.00%
Gymkhana	72.00%	13.00%	9.00%	0.00%	6.00%
Washrooms	83.00%	6.00%	5.00%	5.00%	1.00%
Classrooms	72.00%	13.00%	5.00%	5.00%	5.00%
Canteen	59.00%	20.00%	6.00%	10.00%	5.00%
Over all cleanliness	91.00%	1.00%	2.00%	3.00%	3.00%
Rating of infrastructure	67.00%	0.00%	13.00%	16.00%	4.00%
Services of non-teaching staff	91.00%	1.00%	2.00%	3.00%	3.00%
Approachable-Non teaching staff	93.00%	1.00%	3.00%	1.00%	2.00%
Rating of non-teaching staff	79.00%	9.00%	2.00%	10.00%	10.00%




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FEEDBACK FROM STUDENTS - 2017-18



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Academic year 2017-2018
Faculty of Commerce
(B.Com. \ M.Com. \ BAF & BMS)

STUDENTS' FEEDBACK

FEEDBACK COLLECTION PROCESS:

To have a comprehensive idea on the curriculum and the ambience of the institution, the institution collects institutional feedback from students on a regular basis through a structured questionnaire.

Feedback is collected randomly from regular students who are punctual in their - attendance at the end of academic year.

FEEDBACK ANALYSIS:

The obtained feedback is consolidated and analyzed to prepare the report .The complied data is converted into a comprehensive format. Parameter-wise analysis is done. The aspects specified by the students are considered and communicated to the concerned authorities to ensure improvement of the same.

SR. NO.	KEY POINTS	ACTION TAKEN
1	Teaching Learning Process	Internal Evaluation was conducted regularly. Notes and reading materials were circulated. Class Tests, Remedial lectures, Class Assignments, Role Play by Students, Questioning method, Open-Book Assignments, Industrial Visits were conducted. Extra lectures were conducted for revision purposes. Case Studies and projects were regularly given to the students.
2	Up-gradation of IT facility	IT/Electronics infrastructure was upgraded to cater to the revised curriculum. Computers were upgraded in the laboratories. Liquid Crystal Display (LCD) projectors were installed in some classrooms to upgrade the quality in the Teaching Learning process.
	Placement Activities	Placement activities were conducted to



3		increase the employability skills of the students. Placement oriented activities were initiated. Add-on courses in Digital Marketing, Retail Management and Soft Skill with Personality Grooming sessions was conducted.
4	Increase in Library resources	Library resources were updated. eduduniya library management system was in use.




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Academic year 2017-2018
Faculty of Science
(B.SC.IT)

STUDENTS' FEEDBACK

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SR. NO.	KEY POINTS	ACTION TAKEN
1	Teaching Learning Process	Internal Evaluation was conducted regularly. Notes and reading materials were circulated. Class Tests, Remedial lectures, Class Assignments, Industrial Visits were conducted. Extra lectures were conducted as and when required for revision purposes. Guest Lectures on Entrepreneurship were organized for the benefit of the students. Adequate number of practical sessions was given to the students for conceptual clarity. Live and industry based projects were conducted as a part of the learning process.
2	Up-gradation of IT facility	IT/Electronics infrastructure was upgraded to cater to the revised curriculum. Computers were upgraded in the laboratories. Soft wares were



		upgraded and installed as and when required. Liquid Crystal Display (LCD) projectors were installed in some classrooms to upgrade the quality in the Teaching Learning process.
3	Placement Activities	Placement activities were conducted to increase the employability skills of the students. Placement oriented activities were initiated. Guest lectures and Soft Skill with personality grooming workshops was conducted.
4	Increase in Library resources	Library resources were updated. eduduniya library management system was in use.




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Academic year 2017-2018

Faculty of Arts

(B.M.M.)

STUDENTS' FEEDBACK

FEEDBACK COLLECTION PROCESS:

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SR. NO.	KEY POINTS	ACTION TAKEN
1	Teaching Learning Process	Internal Evaluation was conducted regularly. Notes and reading materials were circulated. Class Tests, Remedial lectures, Class Assignments, Industrial Visits were conducted. Extra lectures were conducted as and when required for revision purposes. Students were given exposure media case studies. Industry based projects, Media workshops, Debates and Street Plays were conducted as a part of the learning process.
2	Up-gradation of IT facility	IT/Electronics infrastructure was upgraded to cater to the revised curriculum. Computers were installed in the laboratories. Liquid Crystal Display (LCD) projectors were installed in some classrooms to upgrade the quality in the Teaching Learning process.
3	Placement Activities	Placement activities were conducted to increase the employability skills of the students. Placement oriented activities were



		initiated. Short term certificate courses on Digital Marketing, Soft Skill with personality grooming classes were conducted.
4	Increase in Library resources	Library resources were updated. eduduniya library management system was in use.




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FACULTY FEEDBACK

QUESTION	(Strongly Agree) %	(Agree) %	(Neutral) %	(Disagree) %	(Strongly Disagree) %
The courses / syllabus taught have a good balance between theory and application	83.00%	11.00%	3.00%	2.00%	1.00%
The objectives of the syllabus are well defined	71.00%	23.00%	5.00%	1.00%	0.00%
The books/journals etc. prescribed / listed as reference materials are relevant, updated and cover the entire syllabus	76.00%	16.00%	6.00%	1.00%	1.00%
The courses / syllabus of the subjects taught by me increased my interest, knowledge and perspective in the subject area	82.00%	8.00%	4.00%	4.00%	2.00%
The college has given me full freedom to adopt new techniques / strategies of teaching such as group discussions, seminar presentations and learners' participation.	78.00%	4.00%	6.00%	6.00%	6.00%
The college has given me full freedom to adopt new techniques / strategies of teaching such as group discussions, seminar presentations and learners' participation.	70.00%	22.00%	2.00%	3.00%	3.00%
Freedom is given to adopt new techniques / strategies of testing and assessment of students.	65.00%	25.00%	10.00%	0.00%	0.00%
Tests and examinations are conducted well in time with proper coverage of all units in the syllabus	77.00%	8.00%	5.00%	8.00%	2.00%
The prescribed books are available in the library in sufficient numbers	95.00%	2.00%	1.00%	1.00%	1.00%




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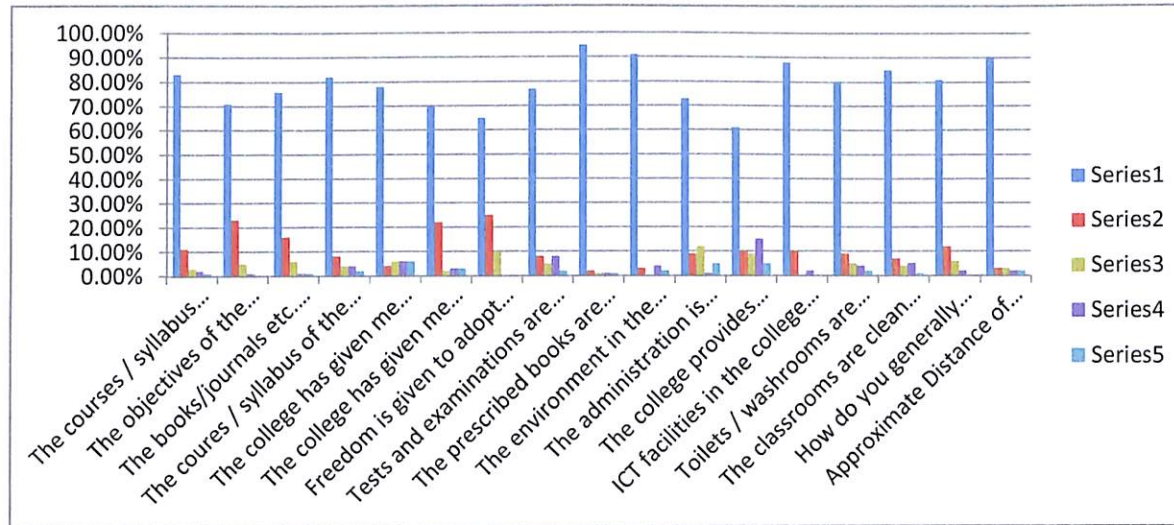
The environment in the College is conducive to teaching and research	91.00%	3.00%	0.00%	4.00%	2.00%
The administration is teacher friendly	73.00%	9.00%	12.00%	1.00%	5.00%
The college provides adequate opportunities and support to faculty members for upgrading their skills and qualifications	61.00%	10.00%	9.00%	15.00%	5.00%
ICT facilities in the college are adequate and satisfactory	88.00%	10.00%	0.00%	2.00%	0.00%
Toilets / washrooms are clean and properly maintained	80%	9.00%	5.00%	4.00%	2.00%
The classrooms are clean and well maintained	85%	7.00%	4.00%	5.10%	1.00%
How do you generally commute to the College?	81.00%	12.00%	6.00%	2.00%	0.00%
Approximate Distance of College from your residence (in km)	90.00%	3.00%	3.00%	2.00%	2.00%




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FACULTY FEEDBACK 2017-18




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Academic year 2017-2018

TEACHER'S FEEDBACK REPORT

FEEDBACK COLLECTION PROCESS:


To have a comprehensive idea on the curriculum and the facilities of the institution, the institution collects institutional feedback from teachers at the end of academic year in a structured questionnaire.

FEEDBACK ANALYSIS:

The obtained feedback is consolidated and analyzed to prepare the report .The compiled data is converted into a comprehensive format. Parameter wise analysis is done. The aspects specified by the teachers are considered and communicated to the concerned authorities to ensure improvement of the same.

SR. NO.	KEY POINTS	ACTION TAKEN
1	Library Facility	Resources in the form of books, journals, are provided as and when demanded
2	Research Facility	Seminar and conferences were conducted. Papers were published by the faculty members.
3	Infrastructure	ICT facility were upgraded as and when demanded




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